

iConec Wave SPRL PRIVACY POLICY

Privacy Notice

iConec Wave (“We”, “Us”, the “Company” or “iConec Wave”) is committed to protecting and respecting your privacy. We want to tell you how we use and protect your personal information and this Privacy Notice includes information about your rights regarding your personal information that we hold. This Privacy Notice applies to your use of our Website and the services, features, content or applications We offer (the “Services”). When you consent to and accept this Privacy Notice, you are consenting to the collection, transfer, manipulation, storage, disclosure and other uses of your information as described in this Privacy Notice.

The Company collects certain information from and about you. This notice will explain what that information is, how it is used, what third parties receive it, and how you may instruct the Company not to collect, retain, or use certain of that information, and how to instruct us to delete this information from the Company’s own records.

iConec Wave Information:

Address:	Rue des Mesisiers 17 1390 Archennes
Registration Number:	0544.892.847
Email:	hello@iconecwave.com
Phone:	+32 499 569 592
Website: (the “Website”):	www.iconecwave.com

Information We Collect and How It Is Used

iConec Wave may collect information from you because We have a legal reason (allowed by law or under contract) to collect the information, or because you have consented for Us to do so as described in this Privacy Notice.

Information You Provide Us

Any information that you enter into any text field on any webpage on our Website will be collected by the Company for internal use except where noted otherwise in this Privacy Notice.

What Non-Personal Information We Collect About You

The Company collects certain non-personal information about you. By “non-personal information,” We mean information about you that cannot be used, and is not stored, in a way that can identify you.

- The Website may collect information about your location based on your IP address. An IP address is a non-static identifier that allows the Company to know, in general terms, where its users are located. An IP address is not the same as a physical address and is not the same as either your shipping address or your billing address.

Information We Receive from Other Sources

We may receive information about you if you use any of the other websites We operate, any other services we provide, or from our business partners instructed to collect information on our behalf.

Why Does iConec Wave Collect Personal Information?

iConec Wave collects information for the some or all of following reasons:

- To provide information to you about our products and Services if you have consented to receive it.
- To provide Services to you after you have purchase a Service;
- To provide information about products or Services you have recently shown interest in purchasing within a reasonable time afterwards;
- To provide information to you about products or Services you have purchased from Us, or related products or Services;
- To employ you or consider you for employment;
- To provide Services to you under contract;
- For legal reasons, for example, if you have entered into a contract with Us; and

What Legal Basis Does iConec Wave Have for Processing Your Information?

iConec Wave may process your information because:

- We have a contract with you;
- You have given Us permission to do so;
- We must provide Services to You after you have purchased something from Us; and/or
- To comply with the law.

For these reasons, iConec Wave may legally process the information We have about you.

Who Else Might iConec Wave Share Your Information With?

iConec Wave may share your personal information with third parties, either because you have consented to allow Us to do so or for legal reasons. For example, We may share your personal information with:

- With third parties because you have given consent; and/or
- With third parties who provide services because you have purchased Services from Us.

Other Reasons iConec Wave May Share Your Personal Information With A Third Party

If iConec Wave or substantially all of its assets are acquired by a third party, personal data held by iConec Wave about its customers will be one of the transferred assets of the company.

In addition, iConec Wave will share your personal data with third parties for the following reasons:

- If iConec Wave must comply with a legal obligation;
- To enforce or apply our Website Terms and Conditions, End User License Agreement, or other agreements; and/or
- To protect the rights, property, or safety of iConec Wave, our customers or others.

Aggregated or Anonymized Data with Personal Information Removed

iConec Wave may, from time to time, provide third parties with data that has been aggregated or anonymized.

This means that your personal information that could be used to identify you have been removed from the data. Data provided to third parties in this way is not personal data; however, you do keep your right to object.

Cookies Policy

This Website or its third-party tools use cookies, which are necessary to its functioning and required to achieve the purposes illustrated in this cookie policy. By accepting and consenting to this Privacy Notice, you agree to the use of cookies.

What are cookies?

Cookies are small text files that are placed on visitor's devices – these files are known as cookies. Cookies allow a website to create a better experience for visitors because cookies are uniquely assigned to each visitor and can only be read by a web server in the domain that issued the cookie to the visitor. Cookies cannot be used to run programs or deliver viruses to a visitor's device.

Cookies do various jobs which make the visitor's experience to a website much smoother and more interactive. For instance, cookies are used to remember the visitor's preferences on websites they visit often, to remember language preference and to help navigate between pages more efficiently. Much, though not all, of the data collected is anonymous, though some of it is designed to detect browsing patterns and approximate geographical location to improve the visitor experience.

How does iConec Wave use cookies?

iConec Wave places cookies on your device or computer to store and then retrieve small bits of information when you visit. This is to ensure that our content is tailored to your specifications, thereby improving the visitor experience. Amongst other things, the cookies allow visitors to sign up and login to the Website and let us calculate (anonymously) how many visitors the Website has. We believe that the visitor experience of the Website would be adversely affected if visitors do not accept our use of cookies.

What type of cookies are there and which ones do we use?

Cookies can be categorized by how long they are stored and their function.

Cookies categorized by length of storage:

Persistent cookies – Persistent cookies remain on a visitor's device for a set period of time specified in the cookie. They are activated each time that the visitor visits the website that created that particular cookie.

Examples of how We use persistent cookies:

Allowing visitors to sign up or login to a website and calculating the number of site visitors.

Session cookies – Session cookies are temporary. They allow website operators to link the actions of a visitor during a browser session. A browser session starts when a visitor opens a browser window and finishes when they close it. Once you close the browser, all session cookies are deleted.

Examples of how We use session cookies:

To improve the usability of our Website and to route the visitor to the most available web server.

Cookies categorized according to function:

Strictly necessary cookies – Strictly necessary cookies are essential to navigate around a website and to use its features. Without them, visitors would not be able to use basic services like registration. These cookies do not gather information about visitors that could be used for marketing or remembering where a visitor has been on the internet.

Examples of how we use 'strictly necessary' cookies include:

Allowing visitors to login to the Website as a registered user

Performance cookies – Performance cookies collect anonymous data for statistical purposes on how visitors use a website, they don't contain personal information, and are used to improve the visitor experience.

Examples of how We use performance cookies include:

Gathering data about visits to the Website, including numbers of visitors and visits, length of time spent on the site, pages clicked on or where visitors have come from. Information supplied by performance cookies helps us understand how visitors use the Website; for example, whether or not visitors have visited before, what visitors looked at or clicked on and how they found us. Information supplied by performance cookies is used in (re)marketing activities.

We use the following tools for recording performance cookies:

Google Analytics

Google Adwords

If you decide to block performance cookies, this stops Us from being able to learn what people like or don't like about our website so that we can make it better.

Functionality cookies – Functionality cookies allow visitors to customize how a website looks for them: they can remember usernames, language preferences and regions.

Examples of how We use functionality cookies include:

We do not use Functionality cookies.

How can you control cookies?

Visitors must be aware that any preferences will be lost if cookies are deleted, and many websites will not work properly, or functionality will be lost. iConec Wave therefore does not recommend turning cookies

off when using the Website. Most browsers accept cookies automatically, but visitors can alter the settings of their browser to erase cookies or to prevent automatic acceptance. Browsers generally provide the option to see the cookies currently stored and to accept, reject or delete cookies, block third party cookies, block cookies from particular sites, accept all cookies and subscribe to a notification when a cookie is issued. A visit to the 'options' or 'preferences' menu on their browser will allow visitors to change settings. The browser help section usually provides detailed information on how this is accomplished.

If you choose not to receive our cookies, we cannot guarantee that your experience will be as fulfilling as it would otherwise be.

Where We Store Your Personal Data

We primarily store and process your personal data in the EU/European Economic Area ("EEA"). If we do transfer your personal data outside the EEA it will be because you have consented or because we have a legal reason to do so.

Some examples of reasons your data may be processed outside of the EEA include:

- Providing you Services;
- Fulfilling an order;
- Payment processing; and/or
- Technical support services.

If your personal data cannot be processed within the EEA, we will:

- Comply with all other applicable data protection principles;
- Where possible, be to a country that is on the list of the EU Commissions' countries that provide adequate protections for the rights and freedoms of data subjects;
- Make sure we have assessed the adequacy of protections in all other cases.

Access to your stored personal data via password

Where We have given you (or where you have chosen) a password which enables you to access certain parts of our Website, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Transmission and storage of your personal data

Unfortunately, the transmission of information via the internet is not completely secure. Although We use best practice to ensure your data is encrypted to the standard required in the GDPR to protect your personal data, We cannot guarantee the security of your data as it is transmitted and stored.

Finally, we follow other generally accepted standards to protect the personal information submitted to Us, both during transmission and once we receive it.

How Long Will We Keep Your Personal Information?

iConec Wave will not retain your personal information for longer than required.

We will keep your personal information:

- For as long as required by law;
- Until we no longer have a valid reason for keeping it; and
- Until you request us to stop using it.

We may keep just enough of your personal information to ensure that we comply with your requests not use your personal information or comply with your right to erasure. For example, we must keep your request to be erased even if it includes your personal data until such time as you are no longer our customer.

If you have questions about our data retention practices, please contact: hello@iconecwave.com.

Your Rights

iConec Wave will respect your legal rights to your data.

Below are the rights that you have under law, and what iConec Wave does to protect those rights:

Legal right

What iConec Wave does to protect your rights

The right to be informed

iConec Wave is publishing this Privacy Notice to keep you informed as to what we do with your personal information. We strive to be transparent about how we use your data.

The right to access

You have the right to access your information. Please contact iConec Wave at hello@iconecwave.com if you wish to access the personal information iConec Wave holds about you.

The right to rectification

If the information iConec Wave holds about you is inaccurate or not complete, you have the right to ask us to rectify it. If that data has been passed to a third party with your consent or for legal reasons, then we must also ask them to rectify the data. Please contact iConec Wave at hello@iconecwave.com if you wish to correct any information.

The right to erasure

This is sometimes called 'the right to be forgotten'. If you want iConec Wave to erase all your personal data and we do not have a legal reason to continue to process and hold it, please contact our iConec Wave at hello@iconecwave.com.

The right to restrict processing

You have the right to ask iConec Wave to restrict how we process your data. This means We are permitted to store the data but not further process it. We keep just enough data to make sure we respect your request in the future. If you want Us to restrict processing of your data, please contact iConec Wave at hello@iconecwave.com.

The right to object

You have the right to object to iConec Wave processing your data even if it is based on our legitimate interests, the exercise of official authority, direct marketing (including data aggregation), and processing for the purposeless of statistics. If you wish to object please contact iConec Wave at hello@iconecwave.com.

The right to withdraw consent

If you have given Us your consent to process your data but change your mind later, you have the right to withdraw your consent at any time, and iConec Wave must stop processing your data. If you want to withdraw your consent, please contact iConec Wave at hello@iconecwave.com.

The right to complain to a Supervisory Authority

You have the right to complain to the ICO if you feel that iConec Wave has not responded to your requests to solve a problem. You can find their contact details here: <https://www.privacycommission.be/>

Links to Other Websites

From time to time, our Website may contain links to and from websites of advertisers and affiliates. If you follow a link to any of these websites, please note that these websites may have their own privacy notices and that we do not accept any responsibility or liability for any such notices. Please check these notices, where available, before you submit any personal data to these websites.

Changes to Our Privacy Notice

iConec Wave may change this notice from time to time in the future. Any such changes will be posted here and, where appropriate, notified to you in writing. We advise you to check back frequently to see any updates or changes.

This notice was last updated in September 2020